



DON's Doings (Jan Hutchinson)

Hello everyone,

I hope everyone has had a good break over the Easter long weekend, it already seems like ages ago. To those who are not feeling their best or who have family that are unwell, I wish you all a speedy recovery.

I am very happy to welcome Lorraine Merrett onto the care team as Nurse Unit Manager at Maldon Hospital! Lorraine has already worked a week at the time of writing and she is still smiling, so all must be going well! It can be a huge learning curve moving into a new organisation where people have been working for many years (especially going into a management role), learning where things are and how things get done without stepping on people's toes. So please, if you are visiting or calling by phone and Lorraine has to 'check with someone first', be patient with her and give her at least a couple of weeks to learn EVERYTHING there is to learn about Maldon Hospital!

Until next month,

Be happy and keep smiling.



JanH

Staff Stories:

So that you can recognise Lorraine, I thought it would be a good idea to show her picture – besides it's a very nice picture of her. Lorraine will work Monday to Friday, 0700 – 1500 hours, and she will also take on the shared responsibility of the Quality Portfolio. Lorraine has management days twice a month which will allow her time to meet with family members, undertake audits, education and ACFI (Aged Care Funding Instrument) work. If you would like to have a meeting with Lorraine, the best thing to do would be phone and discuss what day she will be available to take time for meeting with you. When she is working the daily eight hour morning shift, she is occupied with providing clinical care to patients and residents, and it is difficult to free up time to sit and talk.



We also welcome Bronwen to the team. Bronwen will be providing administrative assistance to the Board of Management, taking minutes and sending out agendas etc for the Board of Management, Continuous Improvement and Risk Management Committee, Clinical Governance Committee and the Audit Committee. Bronwen will also assist in the planning and production of the Annual Report and Quality Report at the end of the financial year, which seems to be closing in on us already. Welcome Bronwen, and we hope you enjoy working with us.

Thought for the Month:

Life is a series of natural and spontaneous changes.
Don't resist them – that only creates sorrow,
Let reality be reality.
Let things flow naturally forward in whatever way they like.

Organisational Culture Review:

At the end of 2010, we commenced an organisational culture review giving staff the opportunity to define what they would like the workplace culture at Maldon to be and what they perceive it to be at present. Surveys were distributed and returned to Human Synergistics International for correlation. An open invitation was made to all staff to attend a debriefing and then a follow up planning group. At the debriefing, ten people attended and at the planning group there were eleven attendees. From this second meeting, a small working party was formed (open to any new members who would like to join in at any time) and they are going to meet and work on strategies to enhance camaraderie in the care team at Maldon.

Volunteer Gardeners:



I could not help but notice that our team of volunteer gardeners has grown this year, by three I believe! The gardens are such an important part of the Hospital, offering fresh cut flowers, a haven for birds, a visual pleasure and a never ending source of conversation. I don't think we can ever thank the volunteers enough for the work they put in to maintaining our beautiful gardens – thank you all so very, very much, from all of us, you are the best!

The Royal Wedding!!!

Royal fever hit the Maldon Hospital in honour of the marriage of Kate and William, and Helen once again ensured that residents and staff were able to enjoy the occasion in style.



The Royal Couple

and



Royal Friends

(you have to wonder about Brian's pink, fluffy tiara though!)

Air Conditioning Unit

The Hospital has had two types of air conditioning units to maintain comfortable conditions for our residents - an evaporative system and a reverse cycle system. Because the evaporative system requires outside air to be drawn in to the building, windows need to be open and this, of course, interferes with the running of the reverse cycle system. To overcome this situation, a whole new unit has been installed, and the following photos give a pictorial guide to the work undertaken in removing the old and installing the new. A great day's entertainment

AIR-CONDITIONING CHANGES



**THE
CROWD
GATHERS**



CRANE DAY



THE SITE MANAGER APPROVES

Next Edition

Photos, articles, comments for the next edition are most welcome and should reach me by 23rd May. You may email directly to me at mccann@kayecees.com or leave your contribution at the Hospital reception.

Cheers until next time

Kaye